



OVERSEAS WORKERS WELFARE ADMINISTRATION

Program Assessment Report
1st Quarter 2025

The Overseas Workers Welfare Administration is the lead government agency tasked to protect the rights and promote the welfare of the Overseas Filipino Workers (OFWs) and their families

For the period in review, the agency was able to serve 764,161 OFW-members through its various programs and services.

Membership Enrollment and Registration

The OWWA Membership Program registered 377,338 members for the reporting period.

Education and Training

OWWA has institutionalized scholarship programs for OFWs and their dependents. Some are subject to qualification requirements like, the OFW Development Scholarship Program (ODSP); selection process, like the Education for Development Scholarship Program (EDSP); and accreditation of partner institutions, like TESDA for the Skills-for-Employment Scholarship Program (SESP) for vocational/technical skills training courses and Maritime Institutions for the Seafarers' Upgrading Program (SUP).

The program has provided training and grants to 35,761 OFWs/dependents for the period broken down as follows: 10,214 for short-term courses 25,547 for baccalaureate degree courses.

Comprehensive Pre-Departure Education Program

The Program is a mandatory orientation/seminar for all departing workers designed to prepare them for their life overseas. It is a government strategy to provide a learning process for all overseas bound workers to enable them to successfully adjust to their new work environment.

It consists of the following:

Country-specific Pre-Departure Orientation Seminar (PDOS) – a whole-day orientation for ready-to-leave OFWs consisting of a comprehensive module on employment, contract familiarization, profile of the country of destination, stages of the OFWs' life abroad, health and safety, airport procedures, government programs and services, and financial literacy.

Language Training and Culture Familiarization – a 3-6 day live-out capacity-building for Household Service Workers (HSWs) consisting of *language training*, *culture familiarization*, and stress management to prepare them for life overseas. Language courses offered are Arabic, Cantonese, Mandarin, Italian, English and Hebrew.

For the period, a total of 187,792 ready-to-leave workers have undergone the orientation seminar, of which 148,006 were provided PDOS by our RWOs and by accredited PDOS providers, and 39,786 HSWs for CPDEP.

Workers Assistance

This program refers to assistance provided to OFWs and their families both in-country and on-site. In-country assistance includes requests for assistance (RFA) from families and next-of-kin (NOKs) on whereabouts of missing OFWs abroad, checks/visits to OFWs in distress among others. On-site assistance refers to assistance provided by OWWA's Overseas Welfare Offices in 34 overseas posts. It includes psycho-social counselling, mediation/conciliation with employer, jail/hospital/work-campsite visits and paralegal assistance to OFWs who wish to pursue labor/welfare case against their employer in the host country. For in-country, the agency served 11,127 OFW families/NOKs, whereas, 24,486 OFWs for on-site assistance were reached.

Reintegration Program

The Reintegration Program is an approach to mainstream returning OFWs into the Philippine society. It consists of the following:

On-site Reintegration Preparedness Program (RPP) – the preparations for return to the country continue at the jobsites with free trainings/orientations on values formation, financial literacy, entrepreneurial development training (EDT), and techno-skills.

In-Country Reintegration – covers two (2) major components – the economic and psycho-social components.

The psycho-social component consists of capacity building through community organizing and maintaining OFW family circles (OFCs) and services like social counseling, family counseling, stress debriefing; and training on values formation, financial literacy, entrepreneurial development training (EDT), and organizational development training for OFC members.

The economic component on the other hand, includes social preparation for individual or group livelihood projects, business and skills training, business loan and credit facilitation, and networking with support institutions.

The Economic Reintegration consists of the following:

- a. *The Balik Pinas, Balik Hanapbuhay!* a package of livelihood support/assistance intended to provide immediate relief to returning member-OFWs, to wit:
 - i. cash assistance amounting to **Php20,000.00** as start-up or additional capital for the livelihood project;
 - ii. entrepreneurship development training; and
 - iii. other services that will enable the target beneficiaries to start/manage a livelihood undertaking through self-employment, such as provision of marketing linkages and job referral.

The agency helped 7,464 OFWs/families in upgrading skills through capacity building, trainings/seminars; provided cash assistance to 6,309 OFWs/dependents under Balik Pinas! Balik Hanapbuhay and extended training to 1,155 applicants for Enterprise Development Loan Program.

Repatriation Program

The program consists of services such as bringing home distressed/physically/mentally ill OFWs including the transport of human remains and personal effects back to the country.

Emergency repatriation is also carried out in the event of any political unrest or natural calamities in destination countries. Repatriated OFWs are accorded post repatriation services such as airport assistance, temporary shelter at the Halfway Home, stress debriefing/psycho-social counselling and provision of transportation services or fares for their on-ward travel to their provinces. For the period, OWWA has assisted 27,201 workers. The agency facilitated the repatriation through the provision of air tickets and human remains, as well as provision of post-repatriation related services to 17,880 OFWs. Under the Emergency Repatriation Fund, the Agency were able to provide assistance to 9,321 OFWs through financial, transportation/shelter, meals, funeral service assistance.

Social Protection Benefits

a. Disability and Death Benefits

An OWWA member is entitled to disability and dismemberment benefits for injuries sustained at worksite, and death and burial benefits for the duration of his/her employment contract.

For the period, the Agency provided social protection benefits to 711 OFWs beneficiaries/dependents.

b. Supplemental Medical Assistance Program for OFWs (MEDplus)

MED plus is designed to provide supplemental medical relief for active OWWA and PhilHealth member-OFWs who are afflicted with dreaded diseases and were hospitalized, either at the jobsites or while in the Philippines. It is a financial assistance that aims to assist eligible avalees with relief in the payment of their hospital/medical bills that is equivalent to the PhilHealth benefits under its case rate system, but not to exceed Fifty Thousand Pesos (PhP 50,000.00) per member. There were 44 beneficiaries of the program for the reporting period.

c. Workers Assistance Program (WAP)

WAP is an assistance extended to OWWA members, active or non-active, and/or their families, who are not eligible under any of the existing OWWA social benefit programs and services. It seeks to provide cash relief assistance to OWWA members in any one of the following circumstances which are not covered under the regular programs by the OWWA, namely: calamity, bereavement, disability, medical and relief assistance. OWWA assisted to 5,471 beneficiaries of the program for this quarter

d. Education and Livelihood Assistance Program

Education Component - a program for:

- a. Dependents of deceased OFWs who were active OWWA members at the time of death; and
- b. Dependents of OFWs who are/were incarcerated/convicted and meted out the death penalty in foreign countries who have at least 1 OWWA membership contribution.

A special benefit package intended to cover the continuous education of an eligible dependent until college, regardless of his/her preference. A maximum of Php5,000.00 for K+elementary (Kinder to Grade 6), Php8,000.00 for high school (Grade 7 to Grade 12) and Php10,000.00 for college level per school year is granted to the qualified dependent.

Livelihood Component - a program designed for survivors of deceased OFWs who were active OWWA members at the time of death and families of OFWs who are incarcerated/convicted and meted out the death penalty in foreign countries. It is intended to provide, aside from financial assistance for the continuing education of a qualified dependent, a livelihood activity in the amount of Php15,000.00 to surviving members of the family to augment family income.

A total of 6,972 beneficiaries (Education: 6,791 and Livelihood: 181) of the program for this quarter:

*****nothing follows*****